

Accessibility at our offices

Manchester

- 1 Tony Wilson Place is entered on one level.
- The building entrance has one revolving door and two automatic doors for wheelchair access. For wheelchair access, please use the buzzer next to the left door and reception will open this door to allow access.
- The manned reception desk is lowered on the right suitable for wheelchair users.
- Security gate access includes one wider gate suitable for wheelchairs.
- We have four lifts, and each can accommodate one wheelchair user at a time.
- Each lift, with the exception of the end lift that's all glass, will make a sound when it arrives at the ground floor. The lifts are compliant with tactile call buttons and an audible announcement of the level reached. Unfortunately, the third lift doesn't have a ground floor button on the left side. Should you use this lift please use the buttons on the right.
- Auto Trader's office occupies the full 4th and 5th floors and half of the 6th floor.
- Auto Trader's visitor entrance is on the 4th floor – this is also known as Concierge.
- Please use the buzzer outside the door on the 4th floor and our Concierge team will open the door. Our Concierge desk is manned 7.30am-5.30pm Monday to Friday.
- The Concierge desk is lowered and accessible.
- Automatic door access is available on the 5th floor.
- We have accessible restrooms on the ground, 4th, 5th and 6th floors.

London

- Pancras Square building's entrance is on one level.
- The entrance has an automatic door wide enough for wheelchair access.
- The manned reception desk is lowered on both the left and right for wheelchair users.
- The building has four lifts, and each can accommodate one wheelchair user at a time. All lifts are compliant with tactile call buttons. Unfortunately, there is no audible sound when the lift arrives, so please let someone know if you need help if this will be an issue.
- Auto Trader's office occupies the 3rd floor of the building.
- Our Concierge desk is on the 3rd floor and is manned between 7.30am-5.30pm.
- The Concierge desk is lowered for wheelchair use.
- We have one accessible restroom on the 3rd floor, this is by the glass doors to the office entrance.